

DATA PROTECTION DECLARATION

1. Bases

This Data Protection Declaration concerns all people who use the services of bed and breakfast. We inform you about the type, scope and purpose of the collection and use of your personal data by our company. We respect your privacy and make every effort to comply strictly with the legislation pertaining to the processing of your personal data (EU Regulation No. 679/2016 (GDPR)), DSG 2000 (Austrian Data Protection Act), DSG 2018 (Austrian Data Protection Act) and TKG 2003 (Telecommunications Act). All your personal data is processed on this basis.

The person with responsibility for data processing (the controller) is Haus Beutle, Roswitha Kukez his deputy is.

By using our services and granting your consents within the meaning of this Declaration, you confirm that you are aged 14 or over and able to grant a valid consent, or that an effective consent of your parent or legal guardian exists.

2. Information pursuant to Art. 13 GDPR

To provide our services we need your personal data, in particular

- your master data (surname, given name, address, e-mail address, telephone and fax numbers, date of birth, customer number) as well as your native language and vehicle licence number,
- the data in travel documents (passport number, passport dates, date of birth, issuing authority, validity period, nationality) and IDs (personal ID, driving licence, etc. together with issuing authority and validity period),
- data on type of payment and in connection with payments, in particular with EC cards, credit cards and bank cards,
- the length of stay requested by you as well as, in relation to your stay, the destinations, hotels, contact persons, terms, special services, health data, frequent flyer number, personal preferences communicated to us by you, and
- special categories of data such as health data and data regarding special needs and marriage/partnership

This includes travel bookings, tourist guides, hotels, restaurants, vehicle rental, transfers, registrations, insurance, events, tours, accreditations, vouchers including creation of customer, billing and checking of billed services (B2B, B2C, FIT), ticket bookings and sommercard.

We therefore store this data, process it and, where necessary, pass it onto third parties with which we cooperate in order to provide the most effective and best possible service for our customers. These third parties may also be service providers in third countries as processors, software and agency service providers.

No profiling or automated decision-making is used.

The legal bases for these data processing processes are

- the fulfilment of our pre-contractual and contractual obligations towards you;
- declarations of consent that you have made,
- our statutory, contractual or other legal obligations (e.g. documentation rights and duties according to accounting, tax and customs law, contracting, reporting, litigation) and section 96 TKG as well as
- our legitimate interests (e.g. the improvement of our customer service including in the field of direct mailing or the safeguarding of our own legal interests).

The duration of data storage depends on the duration of business relationship and the consents you have granted and, furthermore, on the statutory retention requirements and legal obligations applicable to us. We would like to emphasise that, in the case of regular cooperation, we aim to provide the best possible customer service, and hope to be sufficiently aware of your customer preferences already communicated to us to be able to satisfy your requirements on an ongoing and long-term basis.

NOTE: Statement regarding information pursuant to Art. 14 GDPR if personal data is processed that is not collected directly from the customers (see also Point 1 of the explanations and notes (“Placement and content of the Data Protection Declaration”) to this Declaration).

3. Our web services

When you access our website, your access data will be automatically collected and stored. This access data may include, in particular, the page accessed, the files viewed, the date and time of retrieval, the user’s IP address, data of the retrieving computer, of the browser and the operating system in particular, as well as the data volume and the notification of the successful retrieval. This access data will be used by us for internal statistical purposes to ensure the security of our services and to optimise our offer. If an unlawful act is suspected, the access data will be evaluated to safeguard evidence.

By entering your personal data in one of our contact forms, you consent to the transmission, storage and processing of the relevant data by us for the duration of this specific request. This applies in particular to your enquiries via contact form, chat and e-mails that you send to us. We need this data to process your request and in these cases, we will also store your IP address for the purposes of securing evidence. Your data is stored last as long as this is necessary to deal with any supplementary questions or questions subsequently asked by you or us.

If you create a web account with us, we will provide you with your contract data online. You will ensure that you safeguard your access data carefully and that no unauthorised persons gain access to your account. We assume no liability for unauthorised access to your account arising even only partly from misconduct on your part.

The data of your account will only be transferred via an encrypted internet connection (https). We assume no liability for data loss or third-party access to your data if we have adopted what are deemed to be necessary state-of-the-art security measures.

The legal bases for this data processing are your consent, our pre-contractual and contractual obligations towards you, our legitimate interests and legal obligations of all kinds and section 96 TKG.

4. Newsletter

Feel free to subscribe to our newsletter. The registration for which you will have to provide your email-address, and give your consent to receive the newsletter, will not take effect until you confirm the registration link, which you will receive by email. When you register, we also give you the opportunity to provide information on specific interests, key dates, locations, regions, etc. This is in order to provide you with information that you are particularly interested in.

In every newsletter you receive, you will find all the information needed to unsubscribe from the newsletter. For further information regarding our newsletters, please contact us at. We will be pleased to help you in any way we can.

The content of our website has been carefully prepared and checked several times. However, we assume no liability for the accuracy and completeness of the information provided, or for it being up to date. Claims for damages for the use or non-use of information or for the use or non-use of incorrect or incomplete information are excluded. All offers are subject to

change and non-binding. We reserve the right to modify, supplement or delete the offer or parts of the offer without separate prior notice or to discontinue the publication of the website temporarily or permanently.

The content and programming of our website are protected by copyright and ancillary copyright. Any duplication - even in part - and public reproduction, in particular the copying of texts, graphics and photos, is prohibited without our prior written consent.

5. Transfer to third parties / Obligations of processors

Under certain circumstances,

- within the group and taking into consideration the permitted purposes for which it can be used, your personal data is transferred to
- processors (e.g. for our electronic advertising in the form of newsletters) as well as to third parties, which have to be involved to provide the services you request, which have all undertaken to us to abide by the applicable data protection standards

If compliance with European data protection standard is not possible, for example because in the specific case standard contractual clauses, adequacy decisions or certifications are not guaranteed, we inform you of this in good time and also seek to obtain the necessary consents from you. For further information, please contact us at.

6. Cookies and tracking services

We use small text files, so-called cookies, whose function is to store information in web browsers. Cookies are recognised on your next visit to our website and significantly contribute to shortening the time it takes for pages to load. They also make our services more convenient for you to use. Information about users identified and stored by cookies will be used to identify them again and analyse their user behaviour. That data is stored on the server of the respective provider, which acts as a processor for us and which has undertaken to us to comply with the applicable data protection standards.

After you have visited our website, cookies remain stored on your device unless you refuse this from the outset or do not actively delete cookies. The disabling of cookies may adversely affect the functionality of our web pages. Additionally, you can prevent cookies from being stored by changing the appropriate settings on your browser software. We would like to point out, however, that if you do so, you may not be able to use all the functions of our website.

Furthermore, you can prevent the forwarding to Google of the data generated by the cookie and relating to your use of the website (including your IP address) and the processing of that data by Google by downloading and installing the browser plugin available on the google.com website. However, the plugin is only available for certain browsers.

On our website we also use content from third parties in order to make our web services as informative and convenient as possible for you. This includes Google Maps, RSS feeds and YouTube. For technical reasons, these third-party providers receive your IP address. We cannot influence how third-party providers use this data. In this regard, we refer you to the privacy policies of the respective providers.

We use Google Analytics, a web analytics service provided by Google, Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA ("Google"). Google Analytics uses cookies. The information generated by a cookie on your user behaviour is normally sent to and stored on a Google server in the United States. Your IP address will first be truncated within the EU and thus rendered anonymous or at least pseudonymised. Only in exceptional cases is the complete IP address transferred to a Google server in the United States and

truncated there.

Google uses this information to analyse your usage of the website, compile reports on website activity and provide other services connected to use of the website and the Internet for the website operator. The IP address your browser supplies to Google Analytics is never combined with any other data held by Google. In this regard, please also consult the privacy policy of Google, in particular the information available under the two following links:

- <http://www.google.com/analytics/terms/de.html> and
- <https://www.google.de/intl/de/policies/>

We use Facebook Social Plugins of the social network Facebook, operated by the company Facebook Ireland Limited, 4 Grand Canal Square Dublin 2, Ireland, and Facebook Inc., 1601 S. California Avenue, Palo Alto, CA 94303, USA. These plugins are buttons used by Facebook to identify who visits our website. If the guest is both registered as a Facebook user and logged into Facebook, further information is also stored by Facebook. For technical reasons, Facebook receives your IP address. We cannot influence how Facebook uses this data. In this regard, we refer you to Facebook's privacy policies, in particular the information that can be accessed via the following link:

- <https://www.facebook.com/help/568137493302217>.

There you will also find information on how you can use your browser to block Facebook Social Plugins.

7. Contact

Free of charge and at any time, you can request information about your personal data that has been stored by us. Furthermore, as a data subject, you have the right to request information regarding, as well as the revocation, erase, rectification, restriction and transfer of your personal data, insofar as there is no legal obligation to keep records on our part.

For any further information regarding your rights as a data subject, please contact us at. We will be pleased to help you in any way we can. If you have any complaints, contact the Austrian Data Protection Authority (DSB), Wickenburggasse 8-10, 1080 Vienna.

8. Miscellaneous

We have taken organisational and technical measures to protect your personal data that we have stored and processed. We evaluate these measures on an ongoing basis and modify them when necessary.

We reserve the right to amend this Data Protection Declaration at any time and to adapt it to new developments. The new version applies as soon as it is provided on our website. The current version of the Data Protection Declaration is available in the website at, our imprint at.